



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**M.Com. DEGREE EXAMINATION – COMMERCE**

THIRD SEMESTER – NOVEMBER 2015

**CO 3809 - ORGANIZATIONAL BEHAVIOUR**

Date : 03/11/2015

Dept. No.

Max. : 100 Marks

Time : 09:00-12:00

**Part - A**

Answer **ALL** questions.

**10 x 2 = 20**

1. What is the chief goal of organizational behavior?
2. What do you mean by cultural distance in organizational behavior?
3. Define Values.
4. What do mean by Cognitive Dissonance?
5. What is Two tier pay system?
6. What do you mean by behavior modification?
7. What is storming stage in group development?
8. What is group think?
9. Define Power.
10. What are the ways employee respond to Organizational Politics?

**Part - B**

Answer any **FOUR** questions.

**4 x 10 =40**

11. Explain Hofstede's findings in relations to variations among cultures.
12. What are the Disciplines that contribute to the growth of Organizational Behaviour?
13. What are the methods of reinforcements in shaping behavior of employees?
14. Explain the Myers-Briggs Type Indicator approach of behavior modification?
15. Critically evaluate Participative management.
16. How do you redesign a job?
17. Explain organizational culture.

**Part - C**

Answer any **TWO** questions.

**2 x 20 = 40**

18. Explain the challenges and opportunities of organizational behavior in Global context.
19. Describe the factors influencing Perception and the biases that contribute to misperceptions.
20. "Group properties shape the behavior of an individual and the group"- Describe.
21. Explain the conflict process in an organization and recommend the possible solution to alleviate them.

\*\*\*\*\*